SMART VALVE 'NO QUESTIONS ASKED' SATISFACTION GUARANTEE

Flow Dynamics, LLC (the Company), manufacturer of The SMART VALVE™, offers its customers a 90-day - unconditional - customer satisfaction guarantee based on the following:

1. Customer must use Flow Dynamics Smart Monitor remote water monitoring program. Alternatively, if customer already has remote monitoring of their water meter, they may provide access to their existing real-time metering data.

2. The guarantee period shall begin ten (10) calendar days from shipment date of the valve and shall end ninety (90) calendar days from the begin date. These periods may be adjusted by Flow Dynamics on a case-by-case basis as warranted.

3. Before removal and return of the valve, customer must communicate with the company and/or its sales representative in order to first attempt to resolve the reason for returning the valve.

4. Flow Dynamics must receive returned Smart Valve within ten (10) calendar days from the end of the guarantee period; and the valve must be in good working condition, normal wear and tear excepted.

5. Purchase price, based on customer invoice, which must be submitted with the returned valve, will be refunded by the company or sales representative within fifteen (15) calendar days of receipt of the returned valve.